General Information and Navigation

- Aging and Disability Resource Centers: [https://www.dhs.wisconsin.gov/adrc/index.htm](https://www.dhs.wisconsin.gov/adrc/index.htm)
  Aging and Disability Resource Centers (ADRCs) are in most counties and are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. Go here to learn about program options, benefits and to enroll in adult programs.

- Chapters of The Arc: [https://arcwi.org/about/affiliate-chapters/](https://arcwi.org/about/affiliate-chapters/)
  Wisconsin chapters of the Arc are located statewide and can offer information on local programs and supports for people with Intellectual and Developmental Disabilities (I/DD) across the lifespan.

- Regional Centers for Children and Youth with Special Health Care Needs: [www.dhs.wisconsin.gov/cyshcn/regionalcenters.htm](http://www.dhs.wisconsin.gov/cyshcn/regionalcenters.htm)
  Regional Centers provide free support to families with children and youth with special health care needs and the providers who serve them. The Centers help get answers, find services, and connect to community resources.

  Provides outreach, intake, application and eligibility determination for Children’s Long-Term Support services to families living in Adams, Columbia, Dane, Green, Jackson, Jefferson, Kenosha, La Crosse, Lafayette, Marquette, Monroe, Ozaukee, Racine, Rock, Walworth, Washington and Waukesha counties.

- Independent Living Centers: [https://www.dhs.wisconsin.gov/disabilities/physical/ilcs-contact.htm](https://www.dhs.wisconsin.gov/disabilities/physical/ilcs-contact.htm)
  Independent Living Centers (ILCs) provide assistance to people with disabilities including peer support, information and referral, independent living skills training, coordination of personal care and other services, advocacy and community education.

- Wisconsin First Step: [https://www.mch-hotlines.org/mch-hotlines/](https://www.mch-hotlines.org/mch-hotlines/)
  Information and links to services for children and youth with special needs, their families and providers. 800-642-7837
• Wisconsin Board for Persons with Developmental Disabilities: http://wi-bpdd.org/
Advocates for the independence and inclusion of people with developmental disabilities through a series of projects, trainings, public policy work and funding opportunities available to the public.

• The Waisman Center: https://www.waisman.wisc.edu/
The Waisman Center University Center for Excellence in Developmental Disabilities supports the full inclusion and self-determination of people with developmental disabilities and their families through a variety of programs including personnel development, direct services and clinics, technical assistance and information dissemination. 1-800-532-3321

Assistive Technology

• Wisconsin’s Assistive Technology Program (WisTech): https://www.dhs.wisconsin.gov/disabilities/wistech/index.htm
Loan program: https://www.wisconsinat4all.com/welcome.aspx
Provides information on selecting, funding, installing and using assistive technology. 608-266-3118

• IndependenceFirst: https://www.independencefirst.org/services/assistive-technology
Helps identify useful adaptive equipment, vendor resources, and funding resources. 414-226-8385

• Communication Aids & Systems Clinic (CASC): https://www.waisman.wisc.edu/clinics-augcomm.htm
The Waisman Center Communication Aids & Systems Clinic (CASC) provides highly specialized, cutting-edge augmentative and alternative communication (AAC) solutions for children and adults experiencing significant communication difficulties. 608-263-3301

• Wisconsin Independent Living Centers:
https://www.dhs.wisconsin.gov/disabilities/physical/ilcs-contact.htm
Wisconsin’s eight ILCs are Device Loan and Device Demonstration Centers as part of the WisTech Assistive Technology Program.

Benefits

• Benefit specialists: https://www.dhs.wisconsin.gov/benefit-specialists/counties.htm
Benefit specialists provide help to older adults and people with disabilities with questions and problems related to benefits such as Medicare, Medicaid, Social Security, FoodShare, and health insurance. Contact your local ADRC to find a benefit specialist in your area.

• Supplemental Security Income (SSI): https://www.ssa.gov/disabilityssi/
Social Security pays benefits to people who can’t work because they have a medical condition or disability. Federal law requires a very strict definition of disability. Apply for Supplemental Security Income at the nearest federal Social Security office. Call 1-800-772-1213
Applying for Social Security Disability Benefits:  
(In Spanish: https://www.ssa.gov/disability/SP_dib_starter_kits_adult.htm?)

Instructions to Apply on-line for SSI:  

FoodShare Wisconsin:  
https://www.dhs.wisconsin.gov/forwardhealth/imagency/index.htm  
Helps low-income families and individuals buy nutritious food. You must apply to find out if you are eligible for FoodShare benefits. Apply on-line or ask at the ADRC.

Caregiver Supports & Respite

Respite Care Association of Wisconsin:  
https://respitecarewi.org/live/  
A resource and referral agency that assists in locating a respite service and other resources in your area. 608-222-2033

Caregiver Support Programs:  
http://wisconsincaregiver.org/  
Provides information and assistance to help people better care for their loved ones and themselves. Can arrange for services and help families understand their options for care. Caregiver support programs are available in every community. Contact your local ADRC at https://www.dhs.wisconsin.gov/adrc/index.htm; Or contact a caregiver resource specialist: (866) 843-9810

Dementia Care Specialists:  
https://www.dhs.wisconsin.gov/adrc/dementia-care-specialist-program.htm  
Provide information and assistance about Alzheimer's disease and other dementias.

Children-Specific Programs

Wisconsin Department of Health Services (DHS) Programs for Children with Disabilities:  
https://www.dhs.wisconsin.gov/children/index.htm  
Wisconsin has multiple programs available for children with delays or disabilities. Find a comprehensive listing here.

Wisconsin’s Birth to 3 Program:  
The Wisconsin Birth to 3 Program serves children under the age of 3 with developmental delays and disabilities and their families.

Katie Beckett Medicaid:  
https://www.dhs.wisconsin.gov/kbp/index.htm
The Katie Beckett Program is a special eligibility process that allows certain children with long-term disabilities, mental illness, or complex medical needs, living at home with their families, to access Medicaid-funded healthcare.
• Children’s Long-Term Supports Waivers:  
  https://www.dhs.wisconsin.gov/clts/index.htm  
The Children’s Long-Term Support (CLTS) Waiver Program provides Medicaid funding for children who have substantial limitations in their daily activities and need support to remain in their home or community. Eligible children include those with developmental disabilities, severe emotional disturbances, and physical disabilities. Funding can be used to support a range of different services.

• Children’s Community Options Program (CCOP):  
  https://www.dhs.wisconsin.gov/ccop/family.htm  
CCOP may be able to provide funding and service coordination for your family if you need help caring for your child with long-term support needs. CCOP funding can be used for a range of supports and services.

• Autism Supports:  https://www.dhs.wisconsin.gov/clts/waiver/autism/apply.htm  
Families with children with autism may qualify for two different types of treatment: comprehensive and focused.

• Children’s Mental Health:  https://www.dhs.wisconsin.gov/mh/children.htm  
The Wisconsin Department of Health Services supports programs that offer services to young children, youth, and young adults with mental health challenges.

**Decision-Making Supports and Guardianship**

• Statewide Resources on Supported Decisionmaking:  http://wi-bpdd.org/SupportedDecision-Making/  

• Supported Decisionmaking for Transition Age Youth:  

Provides information and assistance on issues related to guardianship, protective placement, advance directives, and more. 855-409-9410

• Client Rights-Guardianship:  
  Takes calls about client rights if someone is receiving services for mental illness, a developmental disability, or substance abuse in Wisconsin and has a guardian. 608-266-9369

• Helpful Video from The Arc of the United States:  
  o Decision-Making Options:  https://youtu.be/rBNL_R4sJPo
Education

- Department of Public Instruction - Special Education: [https://dpi.wi.gov/sped/families/rights](https://dpi.wi.gov/sped/families/rights)
  Information on rights and other resources available to eligible children with disabilities in Wisconsin public schools.

- Wisconsin FACETS  [www.wifacets.org](http://www.wifacets.org)
  Connects families to community resources. Educates parents on their rights and how to use those rights to become involved in their child’s education. 877-374-0511

  WSPEI assists families and educators to find resources, build relationships leading to positive outcomes for children’s learning. Parent educators provide free support.

- Transition Improvement Grant  [www.witig.org/](http://www.witig.org/)
  Provides professional development to Wisconsin youth, parents, educators and all stakeholders in postsecondary transition for students with disabilities. TIG Coordinators are located throughout Wisconsin. Search for transition and other supports by county: [https://www.witig.org/services-and-resources/](https://www.witig.org/services-and-resources/)

Employment

- Wisconsin Division for Vocational Rehabilitation: [https://dwd.wisconsin.gov/dvr/referral_request.htm](https://dwd.wisconsin.gov/dvr/referral_request.htm)
  DVR services are available to people with disabilities who have difficulty finding or keeping a job. After application DVR can take 60 days to determine eligibility. Apply online.

- Employment Resources, Inc: [https://www.eri-wi.org/](https://www.eri-wi.org/)
  Supports people with disabilities in achieving employment goals, receiving benefits counseling, accessing healthcare, and connecting to financial information and resources. 1-855-401-8549

  Offers people with disabilities who are working or interested in working the opportunity to buy health care coverage through the Wisconsin Medicaid Program.

  Resources and connections to seek Competitive Integrated Employment Contact the Wisconsin Board for Persons with Developmental Disabilities: 608-267-9897

  [https://promisewi.com/category/blog/stories/](https://promisewi.com/category/blog/stories/)
People who receive disability benefits can still work but may need to use work incentives tools and access the guidance of a work incentives benefits counselor. Ask your DVR Counselor or contact the Work Incentives Planning and Assistance (WIPA) program.

**Family Supports**

• Family Voices of Wisconsin: [http://www.familyvoicesofwisconsin.com/](http://www.familyvoicesofwisconsin.com/)
Helps families who have children and youth with disabilities and/or special health care needs navigate health care and community supports. 608-828-9959

• Wisconsin Family Ties: [http://www.wifamilyties.org/](http://www.wifamilyties.org/)
Information, resources and support for families with children who have emotional, mental health or behavioral disorders. 1-800-422-7145

• WisconSibs: [http://wisconsibs.org/](http://wisconsibs.org/)
Serving Wisconsin brothers and sisters with siblings with disabilities. Offers Sibshops® and camps for boys and girls, future-planning training and social events for adults and families. 920-968-1742

Provides support to parents of children with special needs through a one-to-one connection with another parent who has similar experience. 888-266-0028

• Alianza Latina Aplicando Soluciones: [www.alianzalatinawi.org](http://www.alianzalatinawi.org)
Helps to promote the independence of persons with disabilities by providing information and support to them, their families, and their service providers in the areas related to but not limited to education and health. 414-643-0022

• Parent University: parentuniversity41@gmail.com
Connects African American families in Milwaukee to resources and information; provides supports so they can become leaders. 414-208-9410


**Financial and Legal Planning Resources**

• Special Needs Alliance: [https://www.specialneedsalliance.org/find-an-attorney/wisconsin/](https://www.specialneedsalliance.org/find-an-attorney/wisconsin/)
A national organization comprised of attorneys who can help answer questions about public benefits, special needs trusts, guardianships/conservatorships, planning for disabilities and special education issues.
• Wispect: [https://www.wispact.org/about-wispact/](https://www.wispact.org/about-wispact/)
  A private nonprofit organization that administers pooled and community Special Needs Trusts for people with disabilities. 800-943-7386 press 9, press1, enter Ext. 53975

• Opening an ABLE Account in Wisconsin: [https://www.revenue.wi.gov/Pages/faqs/isableAccounts.aspx](https://www.revenue.wi.gov/Pages/faqs/isableAccounts.aspx)
  Wisconsin residents may establish an ABLE account in another state as Wisconsin does not have its own ABLE program. Wisconsin residents may compare other state ABLE programs through the ABLE National Resource Center [www.ablenrc.org](http://www.ablenrc.org)

• What is a Special Needs Trust?: [http://specialneedsanswers.com/what-is-a-special-needs-trust-13601](http://specialneedsanswers.com/what-is-a-special-needs-trust-13601)

• The Life Navigators Trust Program: [http://www.lifenavigators.org/services/trust-program/](http://www.lifenavigators.org/services/trust-program/)
  Pooled trust and other trust resources and information. 414-774-6255

**Future Planning**

• The Arc Center for Future Planning: [futureplanning.thearc.org/](http://futureplanning.thearc.org/)
  Tools and information to help families with a person with I/DD plan for the future. Online planning available.

  Training specifically designed for adult siblings of persons with I/DD to plan for the future of their family.

• Helpful Videos from The Arc of the United States:
  o Why Future Planning is Important: [https://youtu.be/1Z0m2MJJsStw](https://youtu.be/1Z0m2MJJsStw)
  o Your Next Home: [https://youtu.be/iqdd_Mby4RY](https://youtu.be/iqdd_Mby4RY)
  o What to Know about Public Benefits: [https://youtu.be/2SY1pGXnMKc](https://youtu.be/2SY1pGXnMKc)
  o What to Know about Trusts & ABLE Accounts: [https://youtu.be/Zkiydp7VCXk](https://youtu.be/Zkiydp7VCXk)
  o Building a Career: [https://youtu.be/a5xVSBjgYOQ](https://youtu.be/a5xVSBjgYOQ)
  o Growing Your Social Network: [https://youtu.be/sNJ58kRWx74](https://youtu.be/sNJ58kRWx74)
  o Building Good Relationships: [https://youtu.be/HKCtotp9JcE](https://youtu.be/HKCtotp9JcE)
  o Dealing with Changes, Grief, and Loss: [https://youtu.be/0GrFMkLrDv8](https://youtu.be/0GrFMkLrDv8)

• Person-Centered Planning Resources:
  o “It’s My Choice”
Healthcare

- Wisconsin Medicaid Programs: [https://www.dhs.wisconsin.gov/medicaid/index.htm](https://www.dhs.wisconsin.gov/medicaid/index.htm)
  Wisconsin’s ForwardHealth Medicaid is public health insurance for the elderly, blind or disabled who meet eligibility requirements. You can apply for Medicaid online, by phone, by mail, or in person with your local agency. [https://access.wisconsin.gov/](https://access.wisconsin.gov/)

  Provides health care consumers with the information, advocacy tools, legal services, and expert support they need to navigate the health care financing system. Health benefits counselors are available to answer questions. 800-585-4222

- Provider Search Tool: [https://www.dhs.wisconsin.gov/guide/provider-search.htm](https://www.dhs.wisconsin.gov/guide/provider-search.htm)
  A fast method for consumers to find a health care facility or care provider as well as compliance history for Wisconsin providers regulated by the Wisconsin Department of Health Services (DHS).

  A tool to help people with disabilities set up and prepare for healthcare appointments by gathering needed information ahead of time.

  Offers people with disabilities who are working or interested in working the opportunity to buy health care coverage through the Wisconsin Medicaid Program.

Housing

- Movin’ Out Inc. [http://www.movin-out.org/about.html](http://www.movin-out.org/about.html)
  Provides information and resources covering a wide range of housing options to Wisconsin households that include a family member with a permanent disability. Contact: info@movin-out.org or 877-861-6746 x7

  Community Supported Living is a flexible partnership that enables a person needing support to live in their own home with support from an entity that provides individualized assistance. (Contact your Family Care or IRIS agency to ask about options for Community Supported Living and providers in your area.)


- Housing Discrimination Resources: [https://www.hud.gov/topics/housing_discrimination](https://www.hud.gov/topics/housing_discrimination)

- Housing and Urban Development (HUD) FAQ: [https://www.hud.gov/faqs](https://www.hud.gov/faqs)
  Find out about public housing, Section 8, rental assistance, home buying options and more.
Wisconsin Home Energy Assistance Program (WHEAP):  
http://www.homeenergyplus.wi.gov/  
Provides assistance for heating costs, electric costs, and energy crisis situations for eligible low-income individuals.

**Long-Term Services and Supports**

- Comparison chart of Wisconsin Long-Term Care programs for Adults:  
  https://www.dhs.wisconsin.gov/publications/p0/p00570.pdf

- Covered Services in Wisconsin Long-Term Care Programs:  
  https://www.dhs.wisconsin.gov/publications/p0/p00088oa.pdf

- Family Care:  
  https://www.dhs.wisconsin.gov/familycare/index.htm  
  Family Care is a managed care long-term care program that helps frail elders and adults with disabilities get the services they need to remain in their homes. People who are eligible for long-term care have the choice of IRIS or managed care. Must first undergo a functional screen process to determine eligibility. Contact your Local ADRC to find Family Care organizations serving your region.

- IRIS:  
  https://www.dhs.wisconsin.gov/iris/index.htm  
  IRIS is a self-directed long-term care option. The participant manages an Individual Services and Supports Plan within an individual budget and the guidelines of allowable supports and services to meet his or her long-term care needs. The participant has the flexibility to design a cost-effective and personal plan. People who are eligible for long-term care have the choice of IRIS or managed care. Must first undergo a functional screen process to determine eligibility. Call the IRIS Service Center 1-888-515-IRIS (4747).

- Family Care and IRIS Ombudsman Program:  
  http://www.disabilityrightswi.org/programs/fcop  
  Supports people experiencing problems with the Family Care, Partnership, or IRIS programs through independent ombudsman resources. 800-928-8778

- Save IRIS:  
  http://www.saveiris.org/home-1.html  
  Save IRIS, Wisconsin's Self-Direction Advocates” is a non-partisan grassroots movement dedicated to preserving and promoting self-direction in Wisconsin.

**Mental Health Supports**

- Mental Health - Partner/Provider Resources:  
  https://www.dhs.wisconsin.gov/mh/index.htm

- NAMI Wisconsin:  
  https://www.namiwisconsin.org/find-help-near-you  
  Promotes public education and understanding of mental illnesses. Provides follow-up advice and counsel; educational and training programs and materials; access to financial resources as appropriate; and offers conferences, seminars, and presentations. 800-236-2988
• Mental Health America of Wisconsin: http://www.mhawisconsin.org/about
  Provides information about mental health and mental illness to individuals, professional organizations and the community. 866-948-6483

• Wisconsin Family Ties: http://www.wifamilyties.org/
  Information, resources and support for families with children who have emotional, mental health or behavioral disorders. 1-800-422-7145

• Grassroots Empowerment Project (GEP): http://grassrootspower.org/
  A statewide organization controlled and directed by mental health consumers/survivors helps people seeking mental health, recovery and wellness. (715) 310-2280

Recreation & Social

• Local Chapters of The Arc: https://arcwi.org/about/affiliate-chapters/
  Wisconsin chapters of the Arc offer a variety of recreational and social opportunities for people with disabilities.

• Special Olympics Wisconsin: http://www.specialolympicswisconsin.org/who-we-are/regions/
  Provides year-round sports training and competition in a variety of Olympic-type sports for children and adults with intellectual disabilities. Regional groups. 608-222-1324

• Best Buddies Wisconsin: https://www.bestbuddies.org/wisconsin/
  Offers One-to-One Friendship and Leadership Development programs connecting individuals with and without disabilities in Wisconsin. 414-271-1470

• Look for opportunities in your local community. Ask about accommodations for programs available to the general public.

Rights and Discrimination

• Disability Rights Wisconsin: http://www.disabilityrightswi.org/
  Helps people with disabilities gain access to services and supports through its advocacy and legal expertise. Training and rights protection. Toll Free Number for Consumers and Family: 800-928-8778

• Adult Protective Services: https://www.dhs.wisconsin.gov/aps/aar-agencies.htm
  Aid for elder adults and Adults-at-Risk who have been abused, neglected, or exploited. There are agencies and elder agencies in every county in Wisconsin.

• The Arc’s National Center on Criminal Justice & Disability: http://www.thearc.org/NCCJD/about
  A national clearinghouse for information and training on the topic of people with I/DD as victims, witnesses and suspects or offenders of crime.
Self-Advocacy and Leadership

- People First Wisconsin: [http://www.peoplefirstwisconsin.org/](http://www.peoplefirstwisconsin.org/)
  A statewide self-advocacy organization for people with disabilities. Regional groups. 1-414-483-2546

  A six-session advocacy and systems change training program designed to develop leaders working to support the full participation and inclusion of people with developmental disabilities in all aspects of life.

  A week-long leadership training and career awareness program for high school sophomores, juniors and seniors with disabilities.

- Wisconsin LEND Program: [http://www.waisman.wisc.edu/cedd/wilend/about.php](http://www.waisman.wisc.edu/cedd/wilend/about.php)
  The Wisconsin Maternal and Child Health (MCH) Leadership Education in Neurodevelopmental and Related Disabilities (LEND) Program provides interdisciplinary and disciplinary leadership training to improve systems of care and assure access to family-centered, community-based services and supports for children with neurodevelopmental disabilities and their families.

- National Gateway to Self-Determination: [http://ngsd.org/](http://ngsd.org/)
  A clearinghouse for resources, training, and information on promoting self-determination.

Transportation

- Wisconsin Association of Mobility Managers: [http://wi-mm.org/](http://wi-mm.org/)
  Mobility Managers operate shared-ride taxi services, intercity buses, local transit and paratransit services, teach people how to use transit, coordinate trips between agencies, manage volunteer driver programs, educate communities about transportation options, organize van pools and car pools, run one call centers and more.


  People enrolled in certain Wisconsin benefit programs (including Medicaid) may be eligible for NEMT rides.

- Find Transportation options in your area
  Contact your ADRC: [https://www.dhs.wisconsin.gov/adrc/consumer/index.htm](https://www.dhs.wisconsin.gov/adrc/consumer/index.htm)

- Transportation and Parking Resources: [https://www.dhs.wisconsin.gov/disabilities/physical/transportation.htm](https://www.dhs.wisconsin.gov/disabilities/physical/transportation.htm)